



CHOOSING A HOME IMPROVEMENT SPECIALIST

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At GLW, Inc. – GrandView™ we select the premier contractor in your market by using the same criteria you do. Contractors who are known for these attributes:

Consistent Reliability

- Well established
- Professionally managed
- Consistent Growth
- Locally owned

High Quality Installation and Service Standards

- Fully licensed
- Professionally trained installation technicians
- Fully insured
- Offer an installation warranty

Fair Pricing Practices

- Direct purchasing
- Secure financing
- Better Business Bureau membership

Reputation in the Community and the Industry

- Offer references
- Hold membership in remodeling association

Your Home is Your Single Biggest Investment . . .

Don't Settle for Anything Less!

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Ask Questions

Does Your Contractor:

- Install replacement windows on a full-time basis, year around?
How long have they been in business?
- Offer examples of their work and homeowner's references?
- Thoroughly evaluate your remodeling needs?
- Recommend effective and efficient solutions in writing?
- Show you their affiliation with a nationally recognized window manufacturer?
- Provide you with a complete, written warranty of their work and materials?
- Show you:
 - Customer reference letters?
 - State and local licenses?
 - Insurance forms for liability and worker's compensation?
- Service their work after the job is complete?



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A Reliable Contractor Can Eliminate these Headaches:

- Labor liens
- Material liens
- Insurance lawsuits
- Licensing disputes
- Out of business
- Work interruptions
- Inexperienced installers
- Unfinished details
- No one to answer questions
- No clean up
- Damage to property
- No service follow-up
- No warranty



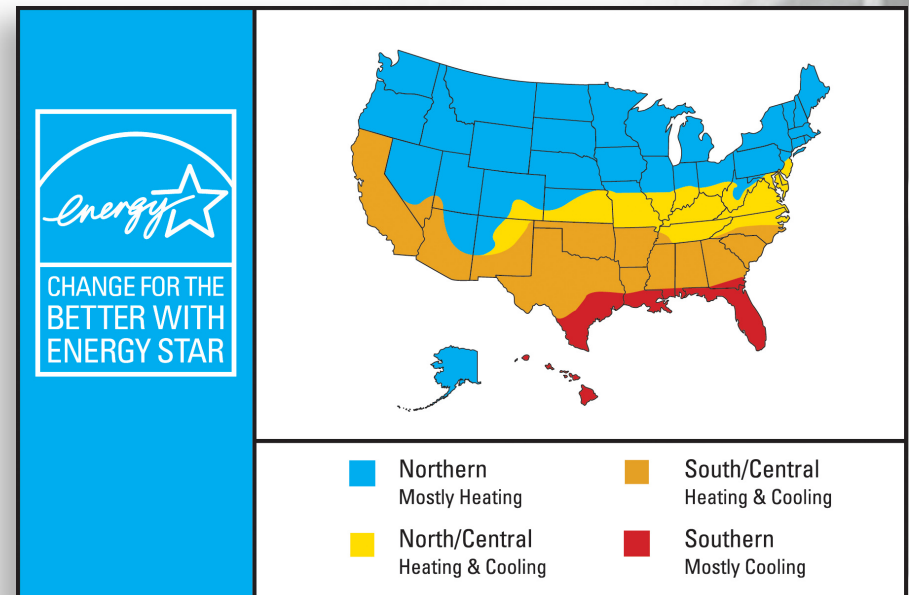
With a professional, reliable contractor, you can be assured of a quality installation, because your satisfaction is your contractor's best source of referrals.

GRANDVIEW WINDOWS EARN THE ENERGY STAR®

The ENERGY STAR® window program is a voluntary partnership between the U.S. Department of Energy and participating window manufacturers.

ENERGY STAR performance requirements are tailored to fit the energy need's of the country's different regions – northern, central and southern states.

ENERGY STAR windows are twice as efficient as those purchased just ten years ago and forty percent more efficient than those required under most common national building codes.*



*ENERGY STAR fact sheet.

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Check for Yourself

We thank you for considering GrandView windows and patio doors for your home improvement needs. For your protection, GLW, Inc. – GrandView monitors its Dealer Network, and provides this simple Authorized Contractor Verification System . . . just call 1-800-909-3228 and enter your contractor's authorization number.

Our system will access the contractor's Status Information File and let you know if they are a currently authorized contractor in good standing.

